



OWO Presents: Lunch & Learn Series





Catalyst

COVID

- Personnel
 - Exodus – retirements and resignations
 - Skills – new staff everywhere
 - Connections and resources
- Virtual Everything
 - Interviews
 - Training
 - Placements
- Training Opportunities
 - NH Works Conference 2018
 - Limited for all

Spark

NH WORKS One Stop Certification Process


New staff

Limited connections

Lacked information/resources

March/April 2023



- [Headquarters \(Administrative Office\)](#)
- [Employer Service Representatives](#)
- [Field Agents](#) 

Full Service Locations

- ★ [Berlin](#)
- ★ [Claremont](#)
- ★ [Concord](#)
- ★ [Conway](#)
- ★ [Keene](#)
- ★ [Laconia](#)
- ★ [Littleton](#)
- ★ [Manchester](#)
- ★ [Nashua](#)
- ★ [Portsmouth](#)
- ★ [Salem](#)
- ★ [Somersworth](#)

Satellite Offices

- ▲ [Colebrook](#)
- ▲ [Plymouth](#)

Mobilization

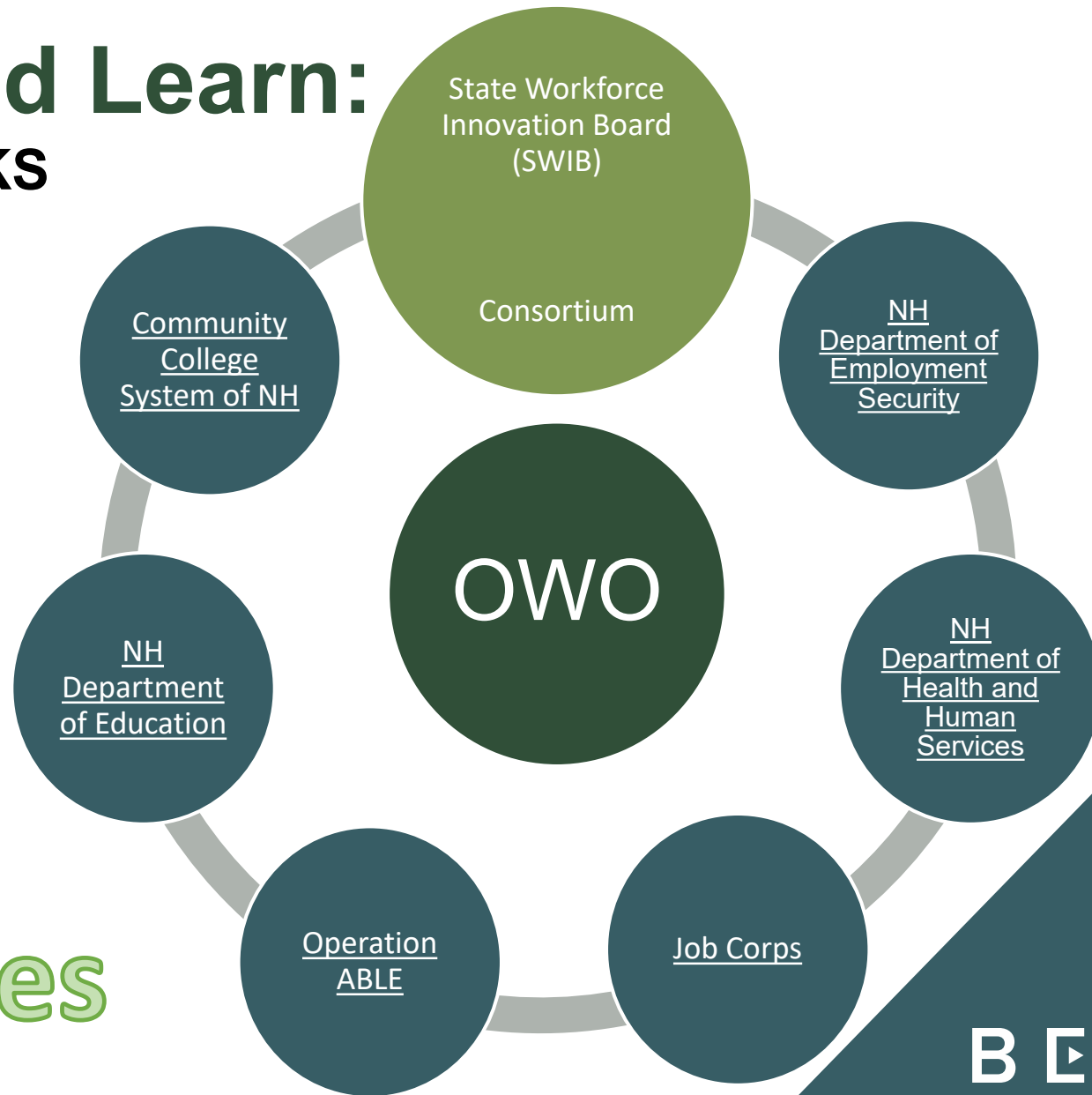
Brainstorm
Capacity
Time
When
How



April-July 2023

Initial Lunch and Learn: Intro to OWO & NH WORKS

August 22, 2023



149 Attendees



Identified

- Needed/Wanted
 - Trainings
 - Connections
 - Resources
- Connected
 - Staff
 - Agencies
 - Communities
- Technology
 - Good/Bad
 - Platform Awareness
- Other Opportunities
 - Technical assistance
 - Pivot
 - Time/Money

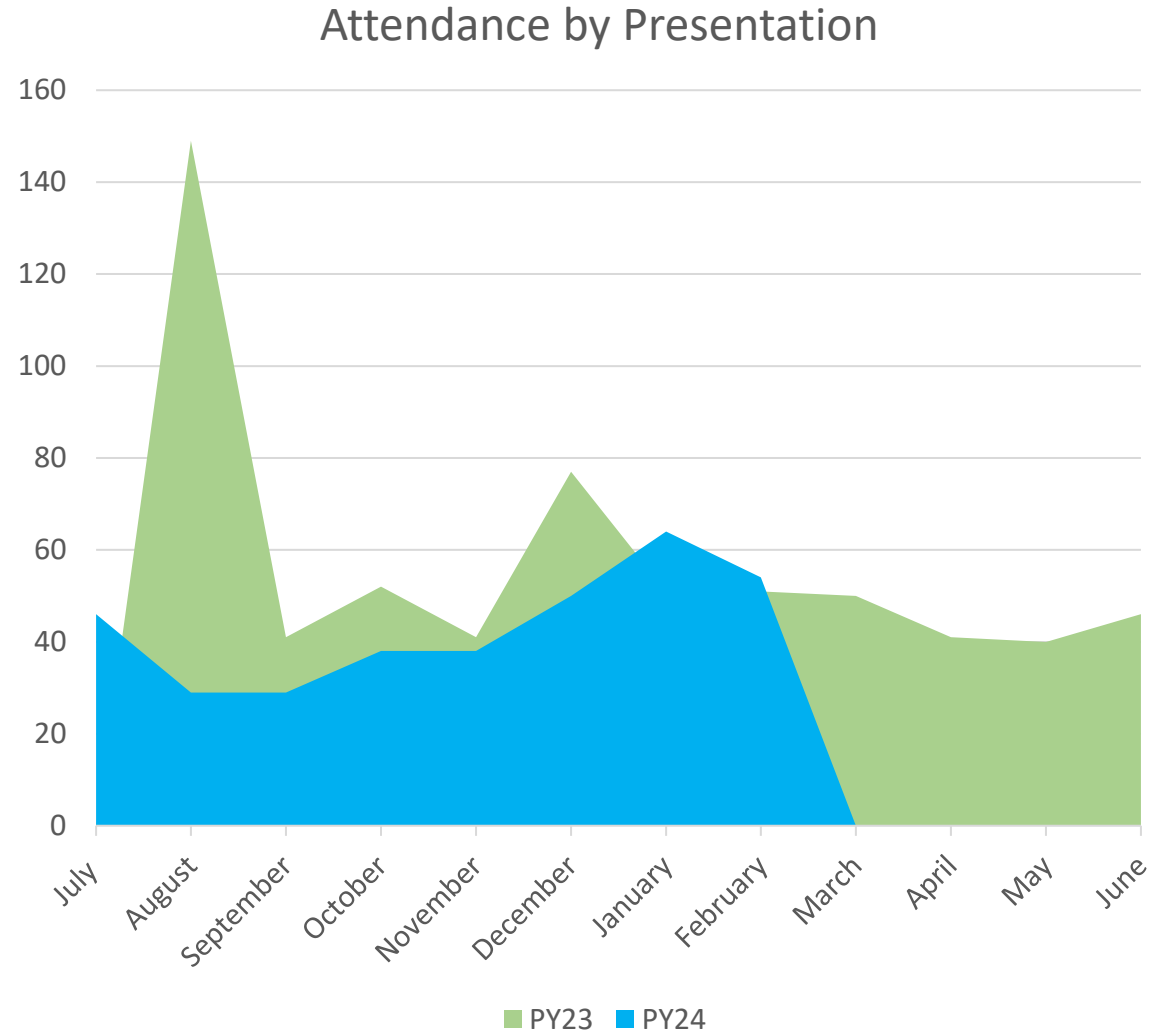
Progress

- Continue throughout PY24/25
- Streamline/standardize
- Expand reach
- Collaboration/partners
- Identify opportunities



Impact

- Robust Contact Group
 - Over 250 participating
 - Multi-Use
 - NH WORKS Conference
- Presentations
 - Intro to core partners
- Expansion
 - Private and non-WIOA programs
 - Audience driven



A red pushpin is pinned to a calendar grid. The calendar shows dates 15, 22, 23, and 24. The pushpin is positioned over the date 15.

2025 Lunch & Learn's

- March 18th
 - Early Head Start
- April 15th
 - Assistive Technologies in NH (ATinNH)
- May 20th
 - Employment Labor Market Information
- June 17th
 - Work Ready NH

Feedback and Suggestions

We value feedback and suggestions!

SWIB members are encouraged to contact OWO with any ideas, topics of interest or areas of need.

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