## STATE OF NEW HAMPSHIRE DEPARTMENT OF BUSINESS AND ECONOMIC AFFAIRS Canadian Public Relations and Travel Trade Services RFP DBEA 2025-10

## **Clarifying Questions and Answers**

- **Q1.** Has a budget been established for this RFP? If not, have similar projects been sourced and at what budget?
  - **A1**. No, a budget has not yet been set but the last contract budget was \$200,000 per year.
- Q2. Can an agency submit a proposal on select service segments? For example, can an agency submit a proposal for only the 'Public Relations' and 'Administratively' segments but not the 'Travel Trade'?
  - **A2.** Ideally, the Department is looking to contract with one vendor for all services. Bidders can partner with other agencies to work on the other service segments.
- Q3. Is collaborative work with an agency's third-party supplier allowed to fulfill all the requirements? For example, can a public relations agency work collaboratively with their third-party supplier to fulfill the 'Travel Trade' requirements?

  A3. See A2.
- **Q4.** What is the budget for the Canadian PR and Travel Trade project? **A4.** See A1.
- Q5. Is the incumbent agency bidding on this work?A5. Unknown, as this is a publicly posted RFP, and anyone can submit.
- Q6. What is your current approach to responding to Canadian sentiment around travel to the US?

  A6. This is a fluid situation and is evaluated on an ongoing basis.
- Q7. To clarify this RFP covers travel trade services in the Canadian market only?A7. Yes, this contract is for the Canadian market only.
- Q8. What is your preference on having a US firm handling Canadian PR?A8. The Department is looking for the best qualified vendor to provide services for the requirements in Section 2: Scope of Work.
- **Q9.** What is your current tracking methodology for ROI and qualitative measurement of PR efforts?
  - A9. Public relations efforts can be measured in earned media and impressions.
- Q10. Can you share previous activation strategies that have been successful?A10. The Department is looking forward to having these discussions with the selected vendor.

